



Notice for Branch Closure & Business Hour Change

Dear Customer,

Industrial and Commercial Bank of China (Canada) is doing our best to help our customers navigate this uncertain time brought by COVID-19. Please be noted that below steps to help you stay protected are effected from March 26, 2020.

➤ Branch Temporary Closure

Our Toronto Downtown Branch at *151 Yonge St, Toronto* will be closed until further notice.

➤ Branch Business Hours Change

All of our Branches and Offices will be operating under reduced hours to support industry-wide social distancing efforts. Here are more details:

Branches/Offices	Address	Monday-Friday (local times)	Saturday Sunday
Richmond Hill Branch	<i>350 Hwy 7 E, Richmond Hill, ON</i>	10:00 – 15:00	Closed
Markham Branch	<i>4300 Steeles Ave E, Markham, ON</i>	12:00 – 17:00	
Mississauga Branch	<i>25 Watline Avenue, Mississauga, ON</i>	10:00 – 15:00	
Scarborough Operations Centre	<i>8 Glen Watford Dr, Scarborough, ON</i>		
Richmond Branch, Vancouver	<i>6740 No.3 Road, Richmond, BC</i>		
Calgary Branch	<i>801 6 Ave SW, Calgary, AB</i>	By appointment only	
Montreal Branch	<i>1155 Rene-Levesque Blvd W, Montreal, QC</i>		

You can bank confidently 24/7 through our Online Banking, Mobile App and Telephone Banking Service.

Our Bank continues to monitor the situation closely and is following the latest guidance from local, provincial, and federal health authorities.

Stay safe and thank you for being part of our business.